

An aerial photograph taken from an airplane window, showing a vast, snow-covered mountain range under a twilight sky. The wing of the airplane is visible on the right side of the frame, extending towards the horizon. The mountains below are rugged and covered in snow, with some small lakes or ponds visible in the valleys.

**TUI Group airlines renew ULD
management agreement with Unilode**

Media Release – 5 June 2019

Unilode Aviation Solutions
Head Office Zurich
Steinackerstrasse 2
8302 Kloten, Switzerland
unilode.com

TUI Group airlines renew ULD management agreement with Unilode

Media Release – 5 June 2019

Unilode Aviation Solutions, the leading global provider of outsourced Unit Load Device (ULD) management and repair solutions, and the TUI Group airlines have renewed their agreement for the supply and management of containers and pallets for another 10-year term.

Gunther Hofman, Director of Ground Operations TUI Aviation, said: “TUI Group airlines have partnered with Unilode for 12 years for the supply and management of ULDs. During this time Unilode has successfully handled the specific challenges that come with our airline operation, including significant differences between the summer and winter schedules of our airlines and the operational needs triggered by our ad-hoc flights for instance. We have discussed with Unilode how we could further enhance operational efficiencies and decrease our costs, building on the close collaboration we have established over the years. Our negotiations have resulted in a new 10-year agreement for all TUI Group airlines, and we look forward to growing our partnership with Unilode.”

Mr. Benoît Dumont, Unilode CEO, said: “TUI Group has grown significantly since 2007, when our first ULD management agreement was signed,

and we are very proud of being able to continue our partnership for another 10-year term. Customer retention is just as important as winning new business as it proves the value Unilode brings to its customers' operations over the course of the cooperation. Unilode is committed to further strengthen the partnership with TUI Group with continuously outstanding service and customer-focused solutions, which in turn enable TUI Group to focus on their core business of flying passengers to dream destinations.”

For further information please contact:

Melinda Ferreira
Head of Marketing and Communications
Unilode Aviation Solutions
+41 43 255 4150
melinda.ferreira@unilode.com

Aage Dühaupt
Director Corporate Communications TUI fly
Head of Communications & PR TUI Airlines
+49 511 9727 124
aage.duenhaupt@tuiify.com



About Unilode:

Unilode Aviation Solutions owns and manages the world's largest outsourced fleet of approximately 125,000 unit load devices (ULDs), for use in the aviation industry, and owns the largest global network for the maintenance and repair of ULDs and galley carts. Unilode focuses on the outsourced management and associated services for aviation containers, pallets and inflight food service equipment, and serves over 90 airlines through a network of more than 480 airports, 18 regional offices and 50 certified repair stations, supported by more than 600 colleagues. For more information visit www.unilode.com.

About TUI Group:

TUI Group is the world's number one tourism group operating in around 180 destinations worldwide. The company is domiciled in Germany. The TUI Group's share is listed in the FTSE 100 index, the leading index of the London Stock Exchange, and in the German open market. In financial year 2018, TUI Group recorded turnover of €19.2bn and an operating result of €1.177bn. The Group employs 70,000 people in more than 100 countries. TUI offers its around 27 million customers, including 21 million in the national organisations in Europe, comprehensive services from a single source. It covers the entire tourism value chain under one roof. This comprises around 330 Group-owned hotels and resorts with premium brands such as RIU and Robinson as well as 16 cruise ships

ranging from the MS Europa and MS Europa 2 luxury class vessels to the “Mein Schiff” fleet of TUI Cruises and the vessels of Marella Cruises in the UK. The Group also includes leading international tour operator brands, 1,600 travel agencies in Europe and five European leisure airlines with around 150 modern medium- and long-haul aircraft. Global responsibility for sustainable economic, ecological and social activity is a key feature of our corporate culture. TUI Care Foundation was founded in 2015 and supports the positive impacts of tourism, learning and education and strengthening of environmental and social standards. It contributes to the development of holiday destinations. Today, the TUI Care Foundation is active in more than 20 countries worldwide and initiates projects creating opportunities for the next generation.