



Gulf Air extends its partnership with Unilode for another 10-year term

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Gulf Air, the national carrier of the Kingdom of Bahrain and the World's Most Improved Airline 2022, and Unilode Aviation Solutions, the market leader in outsourced unit load device (ULD) management, repair and digital services, announce the renewal of their longstanding ULD management partnership for another 10-year term.

Gulf Air awarded the management of its ULD fleet to Unilode in 2011. Since then, Unilode has supported Gulf Air's significant fleet growth and route network extension with global ULD supply, management, maintenance and digital services as well as accessories management, led by a dedicated local customer success management team and supported by the global Operations Control Centre. The renewed agreement will see Unilode continue to supply pallets, and lighter weight and more durable AKE containers from its ULD pool to Gulf Air for increased synergies and sustainability benefits. Unilode will also provide speciality containers, which will be dedicated for Gulf Air's exclusive use.

Gulf Air Chief Executive Officer, Captain Waleed Al Alawi, commented: "In the past 10 years of our close cooperation, Unilode has demonstrated excellent customer-centric attitude and met all our expectations, therefore we are delighted to continue working together with our valued partner. Gulf Air is committed to being an industry leader and embracing innovative technologies, and Unilode's digital ULD fleet enables our airline to enhance the services offered to our passengers and customers. For the success of our airline, it is important to collaborate with strategic partners who share our values and vision, and we are pleased to be able to continue our strong relationship with Unilode's team and ULD solutions for another 10 years."

Unilode Chief Executive Officer, Mr. Ross Marino, said: "Gulf Air is one of Unilode's most loyal ULD management customers, and we are pleased with the extension of our partnership until 2032. Gulf Air is well-known in the industry for its focus on customers and its continuous improvement, and we are proud that Unilode has been able to contribute to its growth and success. We have strengthened our presence in the region with additional customer success management staff to be able to continue providing the best possible service to our valued partner. Gulf Air's ambitious growth plans are very exciting, and we look forward to continuing our close and successful partnership for many years to come."



Sam Taylor, Customer Success Manager, Unilode; Adam Barrington-Spencer, VP Commercial Ops & Customer Success, Unilode; Captain Suhail Abdulhameed Ismaeel, Chief Operations Officer, Gulf Air; Mahmood Alrafaei, Senior Manager Ground Operations, Gulf Air; Mahmood Yousif Salman, Cargo Services Delivery Manager Ground Operations, Gulf Air (from left to right)

For further information please contact:

Melinda Ferreira
Director Marketing and Communications
Unilode Aviation Solutions
melinda.ferreira@unilode.com

Noof Buallay
Lead, Corporate Communications
Gulf Air
noof.buallay@gulfair.com
+973 17338533

About Unilode:

Unilode owns and manages the world's largest fleet of approximately 160,000 unit load devices (ULDs), including more than 120,000 digital ULDs, for use in the aviation industry, and owns and operates the largest global network for the maintenance and repair of ULDs and inflight food service equipment. Unilode provides management, repair, leasing and digitalisation solutions to over 90 airlines through a network of more than 550 airports, 18 regional offices and 50 certified repair stations, supported by 700+ employees. For more information visit www.unilode.com.

About Gulf Air:

Gulf Air commenced operations in 1950, becoming one of the first commercial airlines established in the Middle East. The airline operates scheduled flights from its hub at Bahrain International Airport to cities in Europe, Middle East, Africa, Indian sub-continent and the Far East. Renowned for its traditional Arabian hospitality, Gulf Air is committed to being an industry leader and developing products and services that reflect the evolving needs and aspirations of its passengers. Gulf Air received the Skytrax Five Star COVID-19 Airline Safety Rating for flying safely throughout the pandemic and enhancing its airport and onboard protocols to combat the spread of COVID-19. Gulf Air is also rated Five Star Major Official Airline by APEX, a rating programme that is based solely on certified passengers' feedback. Most recently, Skytrax awarded the national carrier with the "World's Most Improved Airline" award for 2022. These milestones for Gulf Air are a testament to the success of its boutique strategy and the ongoing enhancements to its products and services.